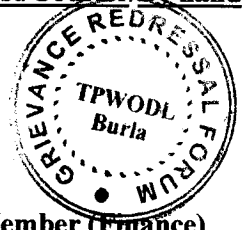


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/BNED/ (Final Order)/ 111(4)

Date: 26/03/2025

Present:

**Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri S.Tripathy Member(Finance)**

1	Case No.	BRL/128/2025																																			
2	Complainant/s	Name & Address		Consumer No	Contact No.																																
		Rampratap Agrawal C/O-Kamal Agrawal Main Road, Ghumadera Dist-Jharsuguda		4172-2401-0732	7978034005																																
3	Respondent/s	S.D.O (Elect), Belpahar			Division B.N.E.D, TPWODL, Brajarajnagar																																
4	Date of Application	20.03.2025																																			
5	In the matter of-	<table border="1"> <tr> <td>1. Agreement/Termination</td> <td>X</td> <td>2. Billing Disputes</td> <td>✓</td> </tr> <tr> <td>3. Classification/Reclassification of Consumers</td> <td>X</td> <td>4. Contract Demand / Connected Load</td> <td>X</td> </tr> <tr> <td>5. Disconnection / Reconnection of Supply</td> <td>X</td> <td>6. Installation of Equipment & apparatus of Consumer</td> <td>X</td> </tr> <tr> <td>7. Interruptions</td> <td>X</td> <td>8. Metering</td> <td>X</td> </tr> <tr> <td>9. New Connection</td> <td>X</td> <td>10. Quality of Supply & GSOP</td> <td>X</td> </tr> <tr> <td>11. Security Deposit / Interest</td> <td>X</td> <td>12. Shifting of Service Connection & equipments</td> <td>X</td> </tr> <tr> <td>13. Transfer of Consumer Ownership</td> <td>X</td> <td>14. Voltage Fluctuations</td> <td>X</td> </tr> <tr> <td colspan="4">15. Others (Specify) -X</td> </tr> </table>				1. Agreement/Termination	X	2. Billing Disputes	✓	3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X	5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X	7. Interruptions	X	8. Metering	X	9. New Connection	X	10. Quality of Supply & GSOP	X	11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X	13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X	15. Others (Specify) -X			
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8	Date(s) of Hearing	20.03.2025																																			
9	Date of Order	26/03/2025																																			
10	Order in favour of	Complainant		Respondent	Others																																
11	Details of Compensation awarded, if any.	NIL																																			

(Signature)
President

**Grievance Redressal Forum
TPWODL, Burla**

Place of Camp: SDO Office, Belpahar

appeared

For the Complainant- Rampratap Agrawal
Represented by Kamal Agrawal

For the Respondent - SDO(Electrical), Belpahar, TPWODL.



GRF Case No- BRL/128/2025

Rampratap Agrawal
C/O-Kamal Agrawal
Main Road, Ghumadera
Dist-Jharsuguda
Consumer No-4172-2401-0732

VRS

SDO(Electrical), Belpahar, TPWODL.

COMPLAINANT

OPPOSITE PARTY

GIST OF THE CASE

Sri Kamal Agrawal on behalf of Rampratap Agrawal appeared in the hearing on Dt. 20.03.2025 at the camp held at SDO Office, Belpahar and submitted a written complaint wherein the complainant has raised objection about meter defect & bill of Rs.20000.00 raised in one month. Hence, the complainant prayed before the Forum to resolve the billing dispute accordingly.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party could submit billing history from Nov-2011 to Feb-2025 in this case.

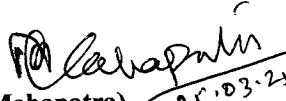
OBSERVATION

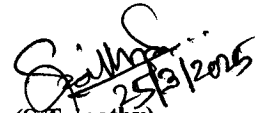
The case is perused with all documents available on record and merit of the case. The complainant is an existing consumer of electricity under the operational area of TPWODL bearing consumer No 4172-2401-0732, having CD-4KW under LT-Domestic category, coming under ESO-Gomadera & initial power supply effected on 26.11.2011.


There has been an upward revision as per clause No 155 OERC Distribution (Conditions of Supply) Code, 2019 in the month of Oct-2024 for Rs.24185.80. So, the bill so charged is found to be legitimate & there is no further scope of bill revision pertaining to the objection raised by the complainant.

Hence, the instance case petition is hereby dismissed, devoid of any merit.

Accordingly, the case is disposed of.


B. Mahapatra
(Co-Optimal Member)
Grievance Redressal Forum
TPWODL, Burla - 768017


(S. Tripathy)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)
Grievance Redressal Forum
TPWODL, Burla - 768017

1. Rampratap Agrawal, C/O-Kamal Agrawal, Main Road, Ghumadera, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.) Belpahar, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), BNED, TPWODL, Brajarajnagar
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/128/2025)